



LINK Newsletter *August / September 2015*



National Health Center Week August 9-15th, 2015

In the last handful of years during National Health Center Week, we have either celebrated a grand opening or ground breaking, but this year it's was all about you, our staff!!

We wanted to say THANK YOU for all of the work you all do every day for our patients!

We hosted a lunch and raffle at each of our medical and dental sites, inviting and including all program staff. Thank you to all of the Manager / Supervisors that helped in getting the lunches out.

Here are some photos of the events:



Check out our Face Book Page for more photos:
https://www.facebook.com/ClinicaSierraVistaInc/photos_stream



NAMI WALK 2015

National Alliance for the Mentally Ill - Kern County Chapter

When: October 17, 2015

Time: 9:00 am

Where: The Park at Riverwalk 11298 Stockdale Hwy, Bakersfield, CA 93313

Here is the link the Clinica Sierra Vista page:

<https://securewalks.nami.org/registant/TeamFundraisingPage.aspx?TeamID=640558#&panel1-1>



10th Annual Breastfeeding Awareness Walk and Celebration

On Saturday, August 1st, our Fresno WIC team participated in the **Big Latch-On** event. They had sixty-five (65) Moms breastfeeding their babies at the same time!

Here is the link to watch it on YouTube, Breastfeeding walk & celebration, Fresno:

<https://youtu.be/D3aXpa1OtTs>.

Big Thanks to our WIC Team!



Patient Satisfaction Survey CSV - Quarter 1 2015 (Jan to Mar)

On a quarterly basis, each health and dental center are measured on six categories ranging from patient loyalty to courtesy to helpfulness of staff.

For the first quarter of 2015, the staff at the **North of the River Community Health Center** in Kern were presented with a trophy for having the most improved score in patient satisfaction among all the KERN medical sites.



The team at the **West Fresno Community Health Center** in Fresno won the Quarter 1 (2015) award for having the most improved score in patient satisfaction among all the Fresno medical sites.



The dental team at the **ELM Dental Center** in Fresno beat out five other dental sites in both Kern

and Fresno for having the most improved score for Patient Satisfaction.



We want to **THANK** all of the winners for their hard work and commitment to provide great customer service to our patients. They were rewarded with a large trophy and a pizza party. Way to Go! Let's see which site receives next quarter's trophy!!



Making Strides Walk Against Breast Cancer

[2015 Komen Central Valley Race for the Cure](#)
[Saturday, October 24, 2015](#)

REMINDER: Our Patient Navigator program, led by Ashley Gregory, RN - Supervisor, will be hosting the Susan G. Komen Making Strides Against Breast Cancer Walk.

The Walk will take place on Saturday, October 24th for both Bakersfield and Fresno.

Place:

Fresno State/Satellite Student Union/Maple Mall located at
5241 N Maple Ave, Fresno, CA 93740

Bakersfield at Yokuts Park on Empire Dr, Bakersfield, CA 93309

We'll provide updates as we get closer to the event.

To sign up for the team and/or make a donation, please contact Ashley by phone at 661-845-3731 or by email at Ashley.Gregory@clincasierravista.org.

ARVIN National Night Out

Our Outreach & Enrollment team participated in the Arvin event on August 4th. This is the first year that the City of Arvin Police Department is participating and it's the thirty-second anniversary of this event with over 38 million people across the country participating.

National Night Out is designed to:

- Heighten crime and drug prevention awareness.
- Generate support for, and participation in, local anti-crime efforts.
- Strengthen neighborhood spirit and police/community partnerships.
- Send a message to criminals letting them know neighborhoods are organized and fighting back.





2015 Ready-Set Back 2 School

This past August, our Fresno and Kern staff members participated in the Back to School event in conjunction with the Kern County Child Support Services, the United Way, and the West Fresno Resource Center. Annually, these organizations coordinate these large events to help children prepare the upcoming school year.

The goal of the **Back to School Health Fair** is to provide these children of low income families with an equal opportunity to begin the school year, ready to learn and grow as other children who do not encounter barriers that may hamper a healthy school start. This program addresses the needs of children and their families by providing free school supplies and free health screenings and free health education.



Our Kern team reports there were over 4,000 attendees for the event, which was held at the Kern County Fair grounds. Way to go Outreach and Enrollment!



Service Awards Celebrating Years of Service

We want to take this opportunity to express our appreciation to the following employees for their loyalty and dedication.

Five (5) Years of Service

FRESNO:

Raquel Espinosa - LCSW ; David Owen - Billing Clerk ; Charlene Garcia - HR Generalist ; Renee Phouthavong - LVN Supervisor ; Barbara Keldsen - XRay Technologist ; Johanna Silva - Receptionist ; Joan Kleckner - Billing Clerk ; Jawana J. Washington - LVN Supervisor.

KERN:

Ester Marin-Guevara - Supervisor Patient Navigator ; Tania Jackson, Nutrition Educator ; Lira Novin - A/P Analyst ; Taya Power - Contract Billing Analyst ; David Sanchez A/P Analyst ; Padmaja Kankar - Pediatrician, MD ; Kandi Smith - Program Supervisor ; Nelida Garcia RN ; Allison Ament - XRay Tech ; Lydia Zapanta - OB/GYN, MD ; Carina Gutierrez - HR Generalist ; Mary Upton - XRay Technologist ; Diane Barrows - Nurse Practitioner ; Daniella Lopez - Patient Care Assistant ; Karla Foreman - Certified Medical Assistant ; Heidi Frye - Nutritionist ; Steve Kong - Pharmacist ; Kai Lo - Pharmacist ; In Oh - DDS ; Sandra Lucas - Registered Addiction Specialist.

Ten (10) Years of Service

FRESNO:

Paul Germanovich - MIS Technician ; Terry Marlette - MIS Technician ; Tristan Bianca - Nurse Practitioner ; Elsa Flores - Patient Care Assistor ; Aurora Perez - Receptionist ; Harriette Nestle ; Patient Care Assistor ; Patricia Jimenez - Billing Clerk ;

KERN:

Mirian Sarmiento - Breastfeeding Counselor ; Toni Parsons - Performance Improvement Coordinator ; Priscilla Delacruz - Nutrition Educator ; Rebecca Rodriguez Perez - Case Manager ; Irma Pinon - LVN Supervisor ; Adriana Garcia - Payroll Lead ; Mayra Guzman - Case Manager ; Madeline Nunez - Office Manager ; Maria Brooks - Case Manager ; Olga Torres - Program Supervisor ; Doug Moore - Facilities Director ; Juan Garcia - Program Director ; Karen Dillon - Office Manager ; Carolyn Boldt - LVN Supervisor ; Rhonda Robinson - OB/GYN, MD ; Ruth Taylor - Nurse Practitioner ; Enrique Arroyo - Registered Dental Assistant ; Melinda LaFond - Billing Clerk ; Raquel Mancilla - RN Supervisor ; Julie Hernandez - Billing Clerk ; Yolanda Hurtado - Receptionist.

Fifteen (15) Years of Service

FRENZO:

Ernestina Schmidt - Technology Trainer ;

KERN:

Angie Ortiz - Office Manager ; Maria Ferrer - Pediatrician, MD ; Monica Mendoza - Receptionist ; Therese Blackwood - Purchasing Agent ; Maria Fairfield - LVN Supervisor ; Elizabeth Barron - Billing Clerk ; Jeanette Clowes - Case Manager ; Timothy Speece - Deputy Chief of Operations ; Maribel Galvan - Program Supervisor ; Cecilia Salomon - Nutrition Educator ; Elida Valdez - RN Supervisor.



Twenty (20) Years of Service

KERN:

Luz Vera - Dietitian Supervisor ; Lydia Rosales - Nutrition Educator ; Diana Valadez - Nutrition Educator ; Ana Velasquez - Health Insurance Assistance Program Supervisor ; Olivia Garcia - Admin Coordinator -WIC.

Twenty-five (25) Years of Service

KERN:

Bill Phelps - Chief of Programs ; Carlo Amazona - Family Practice, MD ; Estefana Lopez - Receptionist ; Mary Mendez - Breastfeeding Counselor ; Donna Gibb - Dietitian Supervisor ; Pamela Miller - Office Manager ; Dora Perez - Nutrition Educator.

WELCOME NEW HIRES!

*On behalf of Clinica Sierra Vista, we want to welcome all new employees to our organization. We hope you will have an amazing time working with us. If you are in need of any assistance, please reach out to your supervisor or our HR department.
Welcome aboard!*

Pritika Ram, Director of Resource Development

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