

# Jericho Road Community Health Center

provides primary care and some specialized medical services to all who need them, regardless of insurance status or ability to pay. Our clinical providers and staff members work hard to get to know patients well, in order to provide individuals and families with integrative quality care.

# WHERE WE ARE

We have two medical clinics in Buffalo. A third is due to open in 2018.

- 184 Barton Street, Buffalo, NY 14213
- 1609 Genesee Street, Buffalo, NY 14211
- 1021 Broadway Avenue, Buffalo, NY 14212 (opening in 2018)



## FOR MORE INFORMATION ABOUT OUR MEDICAL SERVICES:

184 Barton Street, Buffalo, NY 14213

www.jrchc.org | contact@jrchc.org | 716-881-6191





MEDICAL SERVICES







## PRIMARY CARE

Our doctors, nurse practitioners, and physician assistants provide the following:

- Family medicine
- Pediatric care
- · Maternal health care
- · Women's health care
- Mammograms (through a partnership with WNY Breast Health)

#### SPECIAL DISTINCTIONS

Jericho Road Community Health Center is a Federally Qualified Health Center (FQHC). We are also a Patient-Centered Medical Home and we have achieved the highest level of recognition (Level 3) through the National Committee for Quality Assurance (NCQA).

#### SPECIALIZED MEDICAL SERVICES

Jericho Road also provides a suite of other targeted healthcare programs, in order to best serve our patients and grow a healthy Buffalo community.



Health care coordination is designed for individuals with multiple, chronic diseases and/or patients who need assistance

understanding the U.S. healthcare system and its concepts. The HCC team is composed of culturally-competent social workers and care coordinators who help patients develop and work toward healthcare goals through education and connection to community resources.

Our diabetes self-management education and support program assists diabetic patients in understanding and managing their specific health needs through one-on-one education and counseling.

Hotspotters provides crucial support for chronically ill patients, many of whom are homebound and need more consistent medical care. Our Hotspotters program conducts home visits and works to increase patient compliance with health plans.

Medical nutrition therapy is provided in conjunction with our other specialized medical services. Our dietitian assesses individual nutrition needs and delivers education to support healthy diets.

Pharmacy services are multifaceted at Jericho Road:

Pharmacy consultation ensures that patients are educated on their medications, including what the side effects are (and how side effects differ from drug allergies) and how to properly take them. Medipacks (pictured below) are used for patients with low-English literacy to promote compliance.

Medication assistance (prescription fulfillment) is available to patients, often at a reduced rate, as Jericho Road participates in the 340B Drug Discount Program.





## OTHER WELLNESS SERVICES

Behavioral health care supports individuals as they strive for mental and emotional wellness. Jericho Road provides in-house counseling for patients suffering from PTSD, anxiety, and depression. Our staff members also refer and connect patients with other behavioral health needs to appropriate local agencies.

Facilitated health insurance enrollment helps uninsured patients navigate the health insurance landscape and apply for coverage if they would like it

In-house interpreters are available to translate for patients who do not speak any English or simply feel more comfortable communicating in a language other than English. Our translation team speaks over 15 languages.

Spiritual care is a client-directed approach to cultivating individual spiritual wellbeing. Our spiritual care team is available to listen to and pray with clients who would like to develop their relationships with others, with themselves, and with God. No one is required to utilize this service.