

# Asian Health Services | FACT SHEET 2018

Healthcare for All. Advocacy for the Underserved.

**Asian Health Services (AHS)** is a community health center that provides primary, dental and behavioral health services to the medically-underserved families of Oakland and surrounding communities in 12 different languages. As a nationally recognized community health center model, AHS stands at the forefront of quality and innovation. We address the unique cultural beliefs, language needs, attitudes and values of our patients. We provide healthcare for all and advocacy for the underserved.

## OVERVIEW

- ❖ Founded in 1974 and headquartered in Oakland, California
- ❖ Internal Medicine, Geriatrics, Family and Pediatrics with specialties in Cardiology, Dermatology, Gynecology, Psychiatry and HIV
- ❖ Team-based patient care with over 50 medical providers, along with patient navigators, on-site interpreters, health coaches, perinatal counseling and labor coaches.
- ❖ Most comprehensive dental services with 15 providers, including four specialists in endodontics, periodontics, oral surgery and pediatrics
- ❖ Integrated health, counseling, education and advocacy programs and services

## WHO WE SERVE

- ❖ 27,000 patients served a year
- ❖ 117,000 patient visits a year
- ❖ 95% make less than \$47,800 a year as a family of four
- ❖ 22% are pediatric patients
- ❖ 22% are geriatric patients

## COMMUNITY PROGRAMS

- ❖ Banteay Srai
- ❖ California Healthy Nail Salon Collaborative
- ❖ Community Liaison Unit (CLU)
- ❖ HIV/AIDS
- ❖ Patient Leadership Council
- ❖ Youth Program at The Spot
- ❖ Revive Chinatown!

## HIGHLIGHTS & AWARDS

- ❖ 2017 Health Resource and Services Administration (HRSA) National Quality Leader. Recognized in the top 3% of over 1300 health centers.
- ❖ Awarded \$3M by San Francisco Foundation to construct a new floor dedicated to urgent care and pediatrics.
- ❖ 'Empowering Mothers, Blossoming Babies' program was recognized as best practice by the National Center on Medical Home Implementation.
- ❖ Successfully enrolled thousands of patients onto Medi-Cal expansion and Covered California programs.
- ❖ Developed the first LGBTQ Glossary for healthcare use in four languages (Chinese, Vietnamese, Burmese, Korean)
- ❖ Only community dental clinic in California with integrated behavioral screening and four specialties.

## 14 LANGUAGES PROVIDED

Arabic	Korean
ASL	Lao
Burmese	Mandarin
Cantonese	Mien
Karen	Mongolian
Karenni	Tagalog
Khmer	Vietnamese

## CLINICS

- ❖ Asian Medical Center
- ❖ Rolland & Kathryn Lowe Medical Center
- ❖ Frank Kiang Medical Center
- ❖ Asian Resource Center – Urgent Care Clinic
- ❖ AHS Dental Clinic
- ❖ Specialty Mental Health
- ❖ Weinberg Dental Clinic

## School-based Clinics for Students

- ❖ Wildcats Medical & Dental Clinic, Oakland High School
- ❖ College of Alameda Dental Clinic
- ❖ Franklin Elementary Dental
- ❖ Lincoln Elementary Dental

## MEDIA/COMMUNICATIONS CONTACT

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## MISSION

*Our mission is to serve and advocate for the medically underserved, including the immigrant and refugee Asian community, and to ensure equal access to health care services regardless of income, insurance status, language or culture.*

[www.asianhealthservices.org](http://www.asianhealthservices.org)