## OPEN DOOR FAMILY MEDICAL CENTERS NAMED TOP COMMUNITY HEALTH CENTER IN NATION FOR USE OF INFORMATION TECHNOLOGY

NCQA Recognized Medical Home Receives Prestigious Award

## HIMSS Davies Award of Excellence Recognizes Excellence in use of Health Information Technology

Open Door Family Medical Centers (www.opendoormedical.org) a federally qualified community health center providing quality health care to the under-served, uninsured and underinsured residents of Westchester County has received the HIMSS Community Health Davies Award For Excellence. The award recognizes excellence in the implementation and use of health information technology, specifically electronic health records (EMRs).

"The Davies Award is the highest recognition of excellence that a community health organization can receive for its EHR implementation and use. Open Door is a deserving recipient of the Davies. The medical center staff has shown leadership, vision and enthusiasm in its EHR implementation; they and their community are reaping the benefits of improved patient outcomes and operational efficiencies. Each member of their staff, clinical and executive teams has been a part of this and each deserves recognition for great work and commitment to a future of continuing improvement. They offer a model for community health centers across the country," said Margaret F. Schulte, DBA, FACHE, CPHIMS, Instructor, Masters of Science in Medical Informatics, Northwestern University.

"Open Door has been highly innovative in our use of electronic information systems to improve the community's health. We have developed clinical decision support systems used at the point of care and we use patient registries to prevent patients from falling through the cracks. We mine our data routinely to be sure we are consistently delivering the best, evidence-based care. I think everyone should expect this same level of attention from their health care provider and we at Open Door look forward to setting new standards for our industry," commented Lindsay Farrell, Open Door's President and CEO.

Over 92 percent of Open Door's patients have incomes at our below the 200 percent of the federal poverty line and more than 55 percent have no health insurance of any kind. As a Joint Commission accredited health center and an NCQA Level III Patient Centered Medical Home, Open Door leverages its data warehouse and quality reporting tools to achieve care quality and operational efficiently. As a result Open Door is able to offer their community greater access to a better and more efficient delivery of health care.

## **About Open Door Family Medical Centers**

Open Door has received the highest Recognition as a Patient-Centered Medical Home<sup>TM</sup> (PPC-PCMH<sup>TM</sup>) from the National Committee for Quality Assurance (NCQA). This ranking distinguishes us from medical practices across the nation as less than 12% are presently eligible to achieve this advanced standing. The federally qualified community health center serves a multi-cultural community and has provided top quality medical, dental care and social services to the Westchester community, particularly the economically disadvantaged, for 38 years. Open Door has four centers in Westchester located in Ossining, Port Chester, Mount Kisco and Sleepy Hollow. In addition, Open Door operates School-Based Health Centers in Port Chester at The Edison Elementary School, Kennedy Magnet School, Port Chester Middle School and Port Chester High School. In 2009 approximately 40,000 patients were treated at Open Door, making nearly 170,000 patient visits. Over 13,483 children were treated during that same year. Funding for Open Door Family Medical Centers comes from local, state and federal grants as well as private foundations and individuals."