



OneWorld
Community Health Centers, Inc.

2009 year in review



A letter from Andrea Skolkin

Chief Executive Officer

Dear OneWorld Friends,

The year 2009 marked the 4-year anniversary of the health centers' move into the Historic Livestock Exchange Building. During this time, the health center experienced 97% growth – OneWorld is now the medical home for 18,387 patients.

The health center provides a robust array of high-quality primary care services and medications to the area's most vulnerable populations – people who do not have health insurance – live on minimal and moderate incomes – are from racial and ethnic minorities – face transportation or language barriers – are refugees or new immigrants to our country and community – have complex medical needs – and come from ALL zip codes in Omaha and the surrounding areas.

What drives OneWorld is our mission, our patients and our outstanding and compassionate staff. Collectively, we simply don't want anyone to go without health care in our community.

A major accomplishment of the health center this year was receiving support through the American Recovery and Reinvestment Act (ARRA) and private donors to build a new data center, renovate and expand the pharmacy and financial counselor area, renovate the medical clinic to include three new exam rooms, and purchase medical equipment. The ARRA funds were the impetus for OneWorld, Charles Drew Health Center and the Council Bluffs Community Health Center to enhance our partnership, making it more formal, incorporating the Heartland Community Health Network through which we share expertise, technology and implementation of an electronic health record.

OneWorld received funding for a CHIPRA (Children's Health Insurance Program Reauthorization Act) Medicaid Outreach and Enrollment Program through the Centers for Medicare and Medicaid Services. The grant enabled OneWorld to establish a program built on a Promotora Model (an outreach worker who is responsible for reaching out to people in the community, helping them obtain health care and providing health education) that encompasses results-driven outreach and public education campaign, with outcomes tied to actual enrollment and retention of children in Medicaid.

An Expanded Medical Capacity grant allowed OneWorld to negotiate the transfer of the Hope Pharmacy to OneWorld's corporate status. As a result, 13 positions were created at the health center. The pharmacy fills 300 prescriptions per day, providing an affordable and consistent resource for medications.

The OneWorld Advisors were formed to offer advice and counsel to the CEO and Board; serve as ambassadors and facilitators linking the health center to individuals and organizations that share our passion. Stepping forward as volunteers to help the health center reach a new level of recognition and support is one shining example of OneWorld's vision and eye toward developing new leadership within the community to support our mission.

OneWorld's dedicated Board of Directors also expanded the mission of the health center to include focus on economic development and low-income housing.

Thank you to our donors and community partners for your support of our efforts, and we look forward to sharing our 2010 success stories with you.

Sincerely,

Andrea M. Skolkin

Andrea M. Skolkin, MPA
Chief Executive Officer

Milestones from our 39-year history:

OneWorld is now the largest provider of primary health care services in South Omaha and is the only primary care clinic that has a majority bilingual and bicultural staff, a sliding fee scale for low-income patients without insurance, entitlement enrollment, on-site pharmacy, dental, behavioral health and vision services all under one roof.

1970

The clinic was established as a walk-in evening medical clinic that utilized volunteer providers.

1974

Received our first United Way funding.

1974 through 1994

Continued to operate as a grassroots, volunteer health center with only two paid providers.

1995

Hired our first full-time Executive Director.

1999

Moved to 36th and Q with 15 staff members following a small capital campaign.

2001

Received our designation as a federally qualified health center and was awarded our first federal operating grant award from the Bureau of Primary Health Care.

2002

Received Joint Commission accreditation.

2003

Changed our name from the Indian Chicano Health Center to OneWorld Community Health Centers, Inc., to better reflect our changing patient base.

2005

Moved into our current location in the Historic Livestock Exchange Building.

2006

Formed a partnership with the Ronald McDonald House Charities – Omaha Chapter to develop the Caremobile (mobile dental van) program.

2008

Opened our second location, Cass Family Medicine, in Plattsmouth, Nebraska.

2009

Implementation of an electronic health record, expansion of services including on-site pharmacy and additional providers.





Our Services

Health care for all ages

The OneWorld family of health centers provides affordable primary medical, dental, behavioral health, pharmacy, and support services in a culturally respectful manner with special attention to the underserved. OneWorld accepts Medicaid, Medicare and most private insurance; and offers discounts for patients with limited incomes and who do not have insurance - according to their ability to pay.

Primary health care services for all ages

OneWorld provides primary health care services for all ages: school physicals, annual adult check-ups and physicals, annual exams for women, and care for people with chronic diseases.

Women's health

Because 60% of OneWorld's patients are women, OneWorld provides a full menu of health services for women of all ages, including gynecological care, preventive care and education, and annual exams. OneWorld participates in the Every Woman Matters program, which provides annual exams to eligible women over the age of 40 at no cost to them and the Title X Reproductive Health Program, which supports family planning and reproductive health services.

Prenatal care, midwifery & obstetrics

Our clinic employs family physicians, nurse practitioners, midwives, and partners with UNMC and Creighton University residency programs to take care of women during their pregnancy and delivery. Once babies are born, our board certified pediatric specialists provide first-class care.

Pediatric care

Our clinic's health care providers include four board certified pediatric specialists with over 50 years of combined experience. Families also have access to counselors for parenting and nutrition education, and we assist families with Kids Connection enrollment. From well childcare, sniffles and sneezes, immunizations, lead screening, and complex medical needs, OneWorld is caring for tomorrow's leaders, today.

Pharmacy

The pharmacy offers affordable medications through a federal buying program that provides significantly discounted prescriptions. The pharmacy also enrolls patients in pharmaceutical manufacturer programs, which provide additional discounts for high-cost medications needed for longer time periods. The pharmacy is open to patients from other nonprofit clinics and organizations.



Dental Clinic & Caremobile

OneWorld's Dental Clinic is located on the third floor of our main clinic. The dental clinic has 12 state-of-the-art dental exam rooms, four dentists and one dental hygienist on staff. Fourth-year Creighton dental students and dental hygiene students from Iowa Western also assist us in providing additional services to the community. OneWorld also partners with Ronald McDonald House Charities International and Ronald McDonald House Charities - Omaha using a mobile dental clinic that travels to area schools and provides dental screenings and treatment to students on-site, called the Caremobile program.

Services for people with disabilities

OneWorld provides assistance to patients who are unable to care for themselves due to a physical disability. Support from the Enrichment Foundation assists us in providing these services.

Behavioral health & social work

Our unique model of behavioral health and social work ensures collaboration with our medical providers to help patients with a variety of issues affecting their overall health.

Chronic disease care & education

OneWorld offers education, follow-up care, care coordination, case management, and peer education for chronic diseases such as asthma, diabetes, hypertension, high cholesterol, and depression.

STD & HIV testing

STD testing, outreach and education is offered to patients and the community.

Specialty clinics, patient support services, & volunteers

Medical specialists volunteer time at OneWorld and provide primary and on-site specialty care through our specialty clinics. OneWorld's patient support staff assists patients in navigating through the health care system, specialty care referrals, interpretation, enrollment or access to a variety of support programs. OneWorld also works with Hope Medical Outreach Coalition to access a network of volunteers, including specialty care providers, hospitals and other facilities that donate their services for low-income patients in need.



Prevention & education

OneWorld provides health and disease prevention education through classes for diabetic and hypertensive patients. Additional educational programs include the Healthy Families, a program for a family-based intervention for overweight children; the Reach Out and Read program which distributes books to underprivileged children and education on the importance of literacy to parents; car seat distribution and education; oral hygiene education; various health screenings; and, school and sports physicals.

Women, Infants, & Children nutrition

WIC provides nutrition education and food vouchers to income-eligible mothers who are pregnant, postpartum, or breastfeeding and to their children under 5 years of age.

Adult care & geriatrics

OneWorld provides a wide array of health care services for adult patients and seniors.

Care for the homeless

OneWorld's medical staff provides care for clients of area shelters, and we partner with Charles Drew Health Center to provide care at the Siena Francis House.



Financial Statistics

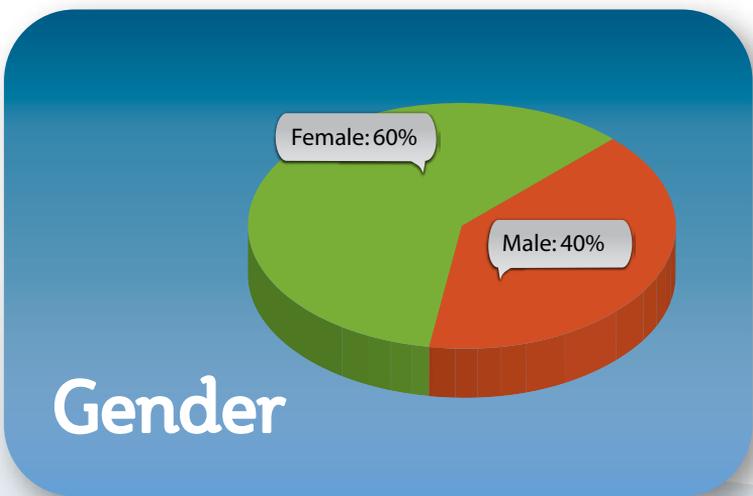
Statement of Financial Position

Balance Sheet | February 28, 2010 and 2009

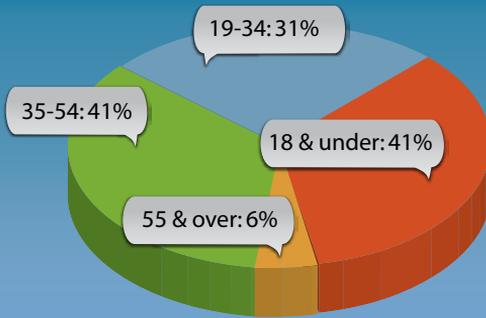
ASSETS	2010	2009
Current Assets:		
Cash and cash equivalents	\$3,287,128	\$3,534,637
Short-term investments	2,240,212	1,306,774
Receivables -		
Patient accounts receivable, net of allowance for doubtful accounts of \$1,061,182 in 2010 and \$907,293 in 2009	516,784	624,096
Contributions	352,696	640,412
Other	707,195	473,642
Estimated third-party payor settlements	87,444	87,444
Supplies	104,138	14,880
Prepaid expenses	212,245	60,184
Total current assets	7,507,842	6,742,069
Assets limited as to use	650,232	330,742
Property and equipment, net	1,960,479	1,893,774
Contributions receivable, noncurrent	48,897	216,346
Total assets	\$ 10,167,450	\$9,182,931
LIABILITIES AND NET ASSETS		
Current liabilities:		
Accounts payable	\$347,767	\$182,877
Accrued expenses	423,980	283,863
Deferred grant revenue	530,766	415,200
Total current liabilities	1,302,513	881,940
Deferred lease expense	76,232	75,749
Total current liabilities	1,302,513	881,940
Deferred lease expense	76,232	75,749
Total liabilities	1,378,745	957,689
Net assets:		
Unrestricted	8,087,139	7,262,422
Temporarily restricted	701,566	962,820
Total net assets	8,788,705	8,225,242
Total liabilities and net assets	\$10,167,450	\$9,182,931



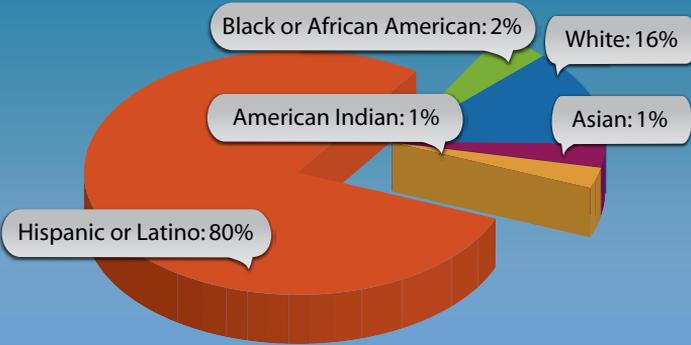
Patient Demographics



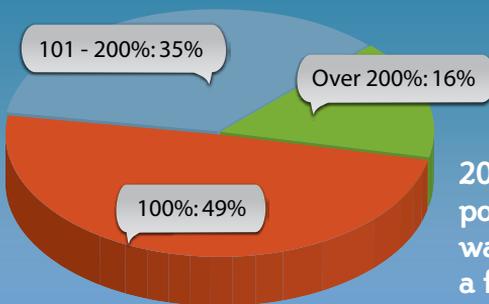
Age



Ethnicity



Poverty



200% of poverty in 2009 was \$44,100 for a family of four



2009 Highlights

- Implemented the NextGen electronic health record.
- Added a new physician, nurse practitioner, midwife and dentist.
- Expanded Quick Sick Clinic hours.
- Received \$825,855 in Health Resources and Services Administration ARRA funds for renovation and expansion of the pharmacy, construction of the electronic health records data center, renovation of the 2nd floor patient intake area and purchase of equipment.
- Formed advisory group to assist in fundraising activities.
- Consolidated two locations into one and renovated the Women, Infant and Child Clinic.
- Opened a “health window” at the Mexican Consulate.
- Received a Centers for Medicare and Medicaid grant to enroll and retain as many children as possible in Kids Connection.
- Taught nutrition classes for the Guaca Maya/Radio Lobo weight loss challenge.
- Hosted first annual fundraising baseball game - Sawbones versus Jawbones.
- Initiated monthly events for car seat distribution and safety checks.
- Implemented the Healthy Families Program to improve nutrition and physical activity for at-risk and overweight children. This is a partnership with Alegent Health, Activate Kids and LiveWell Omaha.

Ways to Give

OneWorld Community Health Centers, Inc. would not be able to do the work that we do without the support of the community. Twenty-eight percent of our annual budget is derived from private donations, which include cash gifts, grants, planned gifts, or in-kind donations. Contributions are used to support OneWorld's mission of providing culturally respectful, quality health care to the underserved.

You can also support the mission of OneWorld by volunteering. Volunteers are vital to the continued success of OneWorld.

Remember, EVERY gift, big or small, makes an impact at OneWorld! For more information on volunteer opportunities or ways to give, please contact the Development Office at (402) 502-8855.

Wish List

At OneWorld Community Health Centers, Inc., we see families struggling to make ends meet every day. The following is a list of items most requested by families in need:

- *Pack-n-plays*
- *Basinets*
- *Diapers*
- *Diaper bags*
- *Warm clothing*
(hats, scarves, gloves)
- *Adopt-a-family for holiday food or gifts*
- *Gift cards*
- *School backpacks*
- *Bus or taxi vouchers*
- *New shoes and socks*
- *Toothbrushes and toothpaste*
- *Financial assistance for medication costs or diabetic supplies*

Board of Directors

2009-2010

Board Chair:

John Holdenried

Chair-Elect:

Jean Timmerman

Secretary:

Stephen Eulie

Treasurer:

Anna Davis

2010-2011

Board Chair:

Jean Flott

Chair-Elect:

Paul Esposito, MD

Secretary:

Gabe Romero

Treasurer:

Anna Davis

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Paul Esposito, MD
Margarita Gaytan
Linus Gbekobou
Patrick Herrick
Jennifer Jones
Blanca Mejia
Senator Heath Mello
Juan Montero
Senator Jeremy Nordquist
John Parra, DDS
Carlos Rey
Gabe Romero
Sergio Sosa
Marian Standeven
Marcy Zauha

Brent Blume
Guadalupe Camacho
Donovan Hutchens
Jennifer Jones
Andrew Kloeckner
Blanca Mejia
Senator Heath Mello
Juan Montero
Senator Jeremy Nordquist
Dave Ridder
Marisela Rincon
Concepcion Tinoco
Dustin Zabokrtsky
Marcy Zauha

Advisors

Stephen and Anne Bruckner
Suzanne Braddock, M.D.
Dr. Mike and Kathy Gross
Kellie Harry
Mike and Dr. Regan Mackintosh
Parker and Alanna Schenken
Barbara Schaefer
Drew and Meredith Weitz
Adam and Sarah Yale
John and Lyn Wallin Ziegenbein

Management Staff



Chief Executive Officer
Andrea Skolkin, MPA



Chief Medical Officer
Kristine McVea,
M.D., MPH



Chief Financial Officer
Carolina Apicella, CPA



Chief Operating Officer
Joel Dougherty



Director of Nursing
Annette Fideler, RN



Director of Behavioral Health
Layne Prest,
Ph.D., LMFT, LIMHP

A sincere thank you to our community volunteers

We would like to sincerely thank our community volunteers and supporters for making it possible to do the work that we do. You are truly our partners in providing first-class health care to some of our community's most vulnerable citizens. Again, we thank you for your support.

2009 Volunteers

Alegent Health Systems

Dr. Elise Allen

Dr. Tyron Alli

Dr. Amy Arouni

Candice Ayrest

Dr. Jane Bailey

Dr. Claire Baker

Dr. Tim Baxter

Dr. Jennifer Beaty

Bergan Mercy Medical Center

Dr. Alexander Bernal

Dr. Paige Berryman

Dr. Paul Biddle

Dr. Martin Bierman

Dr. Robert Bowen

Dr. James Bowers

Dr. Suzanne Braddock

F. Marjorie Brennan, APRN

Dr. Douglas Brouillette

Dr. David Brown

Darwin Brown, PA-C

Stephen & Anne Bruckner

Dr. Nicholas Bruggeman

Dr. Steven Buda

Dr. Donald Buddecke

Guadalupe Camacho

Dr. John Cannella

Dr. David Chait

Dr. Jason Cisler

Dr. Arcana Chatterjee

Jessica Chavez

Paige Clemons

Christine Clerc

Dr. Noelle Cloven

Dr. Edward Cohn

Molly Cooper, PT

Natalie Coria

Dr. Ian Crabb

Creighton University

Medical Center

Creighton University School

of Dentistry

Dr. David Crotzer

Dr. Michael Cullen

Dr. James G. Cummins

Dr. M. Olunmi Dada

Andrea Davis

Anna Davis

Dr. Michael Del Core

Dr. David Denman

Dr. Sonali Deshmukh

Dr. Frank DeVries

Rachel Diedrichsen

Dr. Steven Doran

Dr. Deborah Doud

Dr. John Dowell

Dr. Carol Drake

Dr. Randy Duckert

Dr. Douglas Dunning

Dr. Gregory Eakins

Dr. Mark Emig

Dr. Jane Emmanuel

Nicole Engle, RDH

Dr. Paul Esposito

Dr. Dennis Esterbrooks

Stephen Eulie

Dr. Patrick Farrell

Dr. Ruth Farrington

Dr. Steven Feldhaus

Dr. Tom Ferlic

Dr. David Filipi

Dr. Mary Finnegan

Dr. Muhammad Firoz

Dr. Jerry Fischer

Dr. Robert J. Fitzgibbons, Jr.

Dr. Maureen Fleming

Jean Flott

Dr. Linda Ford

Dr. Allison Freifeld

Dr. Jonathan Fuller

Amy Garrett, PT

Tyler Gassaway

Linus Gbekobou

Dr. Teri Geist

Jennifer Gilster

Dr. David Goldner

Ben Gordon

Dr. Mindy Gordon

Dr. Peter Gordon

Dr. Janet Grange

Dr. Caron Jo Gray

Dr. Scott Greder

Dr. Herman Greenwald

Dr. Kathleen Grier

Dr. Anthony Griess

Dr. R. Michael & Kathy Gross

Dr. Lanette Guthmann

Lindsay Haas

Dr. Michael Halsted

Dr. David Hanks

Dr. Ben Hardy

Dr. Kimberly Harmon

Dr. Thomas Hee

Dr. Leslie Hellbusch

Dr. Courtney Hellman

Elise Hensley

Patrick Herrick

Dr. Robert Hilkemann

Dr. Brett Hill

Dr. Kathryn Hodges

John Holdenried

Dr. M. Jeff Holmberg

Micah Holton

Dr. Jeffrey Hottman

Dr. Michael Hovey

Dr. Thomas Howard

Dr. Bill Huang

Dr. Christopher Huerter

Dr. James Huerter

Dr. Claire Hunter

Dr. John Hurley

Immanuel Medical Center

Dr. David Ingvaldstad

Dr. Ajoy Jana

Dr. Brett Jepson

Sateria Denise Johnson

Ebony Jones

Jennifer Jones

Dr. Michael Jones

Dr. Nazih Kadri

Dr. Susan Kambu

Dr. Jay G. Kenik

Dr. Jimmy Khandhalavala

Dr. Timothy K. Kingston

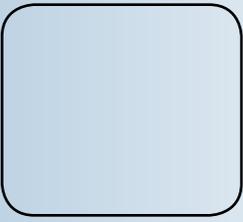
Dr. Thomas Knight

Dr. Harvey Konigsberg

Dr. Nancy Koster

Dr. Steven Koukol

Dr. Michael Kroeger	Daniel Oliver	Sergio Sosa
Dr. Lance Kugler	Nathan Olson	Dr. Wendy Spangler
Magalie LaFleur	Dr. D. R. Owen	Dr. Jonathan Spencer
Cindy Lagunas	Dr. William Palmer	Marian Standeven
Lakeside Hospital	John Parra, DDS	Dr. Nick Steinauer
Dr. James Lane	Dr. Trevor Pearson	Dr. Nicholas Steier
Dr. Corey Langford	Dr. Magda Peck	Rebecca St. Fleur
Dr. Kevin Langel	Dr. John Peters	Dr. Jeffrey Sugimoto
Dr. Thomas Lanspa	Dr. Kristi Peterson	Dr. Wilde (Lou) Sully
Dr. Heather Lechnowsky	Dr. Robert Pfeifle	Dr. Susan Shima
Dr. Stephen Lemon	Patricia Phelan	Dr. Dudley Syre
Dr. Kirsten Leu	Patrick Pick	Dr. Rick Tempero
Dr. Patrick Leu	Dr. Brian Poole	Dr. Charles Ternent
Dr. Stephen Lim	Dr. Jeffrey Popp	Dr. Britt Thedinger
Dr. William Livingston	Sajeev Prajapati	Dr. William Thomas
Dr. Keith Lodhia	Dr. Ira Priluck	Dr. Andrew Thompson
Dr. Gernon Longo	Dr. Katherine Prinz	Dr. Austin Thompson
Dr. Richard Lund	Dr. Trent Quinlan	Dr. Michael Thompson
Dr. Daniel Lydiatt	Radiology Consultants	Nakishia Thompson
Dr. Joseph Lynch	Dr. Sylvia Rael	Dr. Joseph Townley
Dr. Everett Madson	Dr. Roalene J. Redland	Dr. Peter Townley
Dr. Charles Marlow	Dr. James Reilly	Dr. Robert Townley
Dr. Thomas Martin	Stephen Rennard, M.D.	Dr. Anh Tran
Laura Martinez	Adam Rensch	Dr. Robert Troia
Marie Martinez	Carlos Rey	Dr. Sebastian Troia
Dr. John McCarthy	Dr. Lisa Rice	Dr. Harold Tu
Dr. Michael McDermott	Dr. Alan Richards	Jamie Tworek
Dr. Ed McGill	Dr. Timothy Richardson	University of Nebraska
Dr. Thomas McGinn	Dr. Matthew Rivard	Medical Center
Dr. Patrick McKenna	Dr. Jane Roccaforte	Dr. Joshua Urban
Kate McKillip	Tammy Rodenburg	The Urology Center
Patrick McVea	Dr. Debra Romberger	Amelia Vaca
Satish Mediratta, M.D.	Gabe Romero	Dr. Kyle Vandergraft
Blanca Mejia	Dr. Scott Rose	Dr. John Vann
Senator Heath Mello	Dr. Stanley Schack	Dr. Meera Varman
Susanne Merrill	Barbara Schaefer	Juana Velasco
Methodist Health Systems	Dr. Edwin Schafer	Dr. Louis Violi
Dr. Frank Mezzacappa	Dr. Michael Schafer	Dr. Susanna VonEssen
Dr. Jason Mickels	Tim Scheel	Barbara Votrain, CDA
Midwest GI	Parker & Alanna Schenken	Debbie Voycheske
Dr. Oleg Militsakh	Judy Schlingman	Dr. James Vukonich
Dr. John Mitchell	Dr. Michael Schillmoeller	Dr. Michael Walsh
Dr. Martin Mizener	Dr. Bradley Schroeder	Dr. Brian Ward
Dr. Syed Mohiuddin	Dr. Erik Schulte	Dr. David Watts
Dr. Courtney Molittaire	Dr. Raymond Schulte	Amy Weaver
Juan Montero	Dr. Ted Segura	Drew & Meredith Weitz
Teresa Moore	Dr. Vedhagiri Selvakumar	John Weston
Dr. Aryan Mooss	Dr. M. Shashidharan	Dr. Thomas White
Dr. Peter C. Morris	Dr. James Shehan	Dr. Peter Whitted
Dr. Jon J. Morton	Dr. Paul Sherrerd	Dr. Kathryn Wildy
Dr. Chandra Nair	Nohman Siddiqui, RDH	Dr. Steven Wilkening
Nebraska Advanced Radiology	Dr. Peter Silberstein	Jennawade Williams
Nebraska Health Imaging	Dr. Kari Simonsen	Dr. Brad Winterstein
Dr. Jill Nelson	Dr. William Singer	Dr. Mark Woodruff
Dr. Kristi NewMyer	Dr. Larry Siref	Adam & Sarah Yale
Dr. Alan Nissen	Dr. David Sjulín	Dr. Anthony Yonkers
Senator Jeremy Nordquist	Dr. Stewart Sloan	Dr. Glen P. York
Dr. Fred Ogren	Dr. Russell Smith	Dr. Robert Zadalis
Ekeoma Okafor	Dr. W. W. Smith	Marcy Zauha
Dr. Nicholas Olari	Dr. Jessica Nichols Snowden	Lyn Wallin Ziegenbein
	Dr. Gamini Soori	



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 Administrative:
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OneWorld
 Community Health Centers, Inc.



Our mission...

OneWorld Community Health Centers, Inc., in partnership with the community, provides culturally respectful, quality healthcare with special attention to the underserved.

