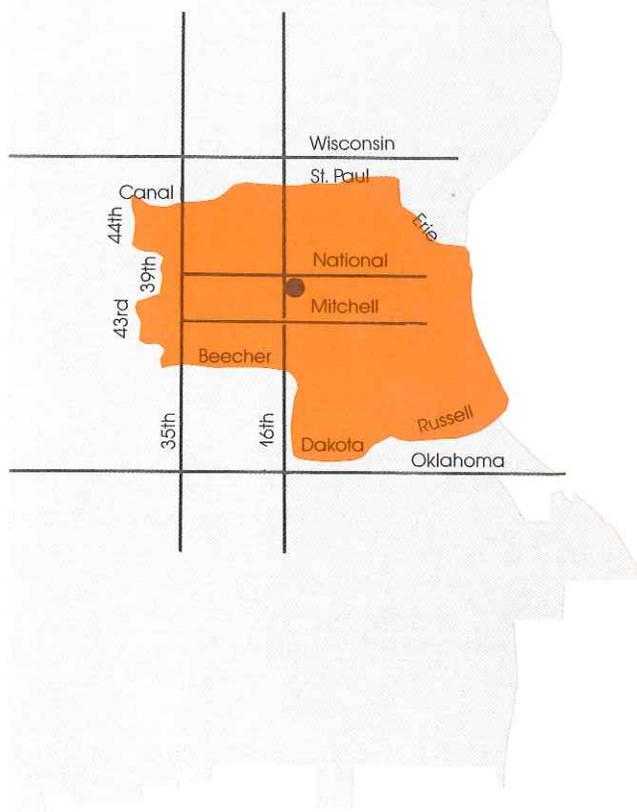


## 1985 Service Area



## Services

All services at the 16th Street Community Health Center are available in English, Spanish, Laotian and Hmong. They include:

### Family Health Care

A complete range of medical and nursing services for adults and children including:

- Family practice medicine
- Internal medicine
- Obstetrical and gynecological medicine
- Pediatric medicine

### Women, Infants and Children (WIC) Program

Nutrition education and supplemental food program for pregnant and breastfeeding women, infants and children under age four.

### Health Education

Health care information in the areas of self-care, nutrition and sexuality for individuals as well as groups. Classes include: child and adult nutrition, family planning, prenatal care, parenting, and child car seat education and rental.

### Social Services

Patient advocacy, crisis intervention, counseling and information and referral services.

## Funding Sources

The services of the 16th Street Community Health Center are supported by patient fees, participation in the HealthReach HMO and funding from the following:

*St. Mary's Hospital*

*State of Wisconsin Division of Community Services*

*State of Wisconsin Maternal and Child Health Block Grant*

*State of Wisconsin Refugee Health Program*

*State of Wisconsin WIC Program*

*United States Public Health Service*

*United Way of Greater Milwaukee, Inc.*

*VISTA*

## Brief History of the 16th Street Community Health Center

*Since its beginning in 1969, the purpose of the 16th Street Community Health Center has been to provide quality primary care and other health-related services to persons residing on the near South Side of Milwaukee. Historically these individuals and their families went unserved because of their low income, or they received inadequate care because of their language or culture.*

*This summary traces the growth of the 16th Street Community Health Center over the last seven years.*

## Facilities and Equipment

### 1979

*The Center is housed at 1036 S. 16th Street, where all clinic, WIC and administrative activities take place. Other than examination tables and related items, the Center owns no major equipment.*

### 1980-82

*The Center expands to 1032 S. 16th Street, and both 1032 and 1036 become housed in one structure. The total space now includes five examination rooms, and the Center begins to purchase major equipment.*

### 1983-84

*On March 16, 1983, the Center purchases the entire building at 1032-1036 S. 16th Street for \$95,000, all of which is raised from local foundations and corporations.*

*A variety of structural problems—from inadequate plumbing to poor soundproofing—are addressed by a \$186,000 renovation project approved by the Community Development Agency of the City of Milwaukee. A supplementary \$58,000 is approved by CDA to cover additional requirements of the Department of Building Inspection. Renovation begins in April 1984 and is completed in November 1984.*

*In January 1984 the Health Center receives its first federal funding, a \$284,000 U.S. Public Health Service (PHS) grant for increased staff and equipment, including complete computer conversion for data, patient tracking and fiscal functions.*

### 1985-86

*To accommodate an anticipated increase in staff, the PHS approves architectural fees and renovation costs for the complete renovation of the entire Center building beginning in summer 1985 and to be completed in summer 1986. The architect is William Davis, BHS Associates, and the general contractor is William Sackerson Construction Company.*

## Programs and Activities

### 1979-83

*The Center attains eligibility for Title 19 and Medicare reimbursement for eligible patients. A sliding fee scale for patients without insurance or other means of payment is introduced. The Center also assumes full responsibility for its WIC Program operations, offering medical and nutritional assessment, counseling and food voucher distribution in one visit.*

*In a major step toward its long-term goal of offering comprehensive health services at one site and in one visit, the Center hires its first full-time physician in 1981.*

### 1984

*PHS funding enables the Center to increase staff, including additional physician time for evening clinics; to contract for dental and pharmacy services not available on-site for low-income, uninsured patients; and to pay for laboratory work, which at lesser volumes was previously donated.*

### 1985-86

*While some laboratory and pharmacy services are available on-site, Purchase of Service agreements are put in place with local providers for x-ray, laboratory, dental and pharmacy services.*

*The Center joins HealthReach, a health maintenance organization (HMO). This enables Title 19 patients to continue receiving medical care at the Center. Hospitalization, emergency care, laboratory work and pharmacy services are provided through referral to a variety of community agencies.*

*Supplementary monies from the PHS are used to increase the range of specialists on the staff, which now includes: a full-time obstetrician/gynecologist, family practitioner, internist and pediatrician; a full-time nurse practitioner; several part-time physicians; and residents from St. Mary's Hospital Family Practice Clinic.*

*To the largely bilingual staff (Spanish/English) are added two Indochinese translators to assist the increasing number of Laotian and Hmong patients in the clinic and WIC Program.*



## Services

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- Family practice medicine*
- Internal medicine*
- Obstetrical and gynecological medicine*
- Pediatric medicine*

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*United Way of Greater Milwaukee, Inc.*

*VISTA*

## Looking Ahead . . .

*Much has been accomplished at the 16th Street Community Health Center since its inception. Yet the Center knows that it must also anticipate and meet the future health care needs of its target population. To that end the Board of Directors and staff are currently engaged in a strategic planning process to plan for future expansion and services, including extended after-hours care and x-ray capabilities.*

*Whatever directions the Center may take in the future, however, it is pledged to continue the tradition of service the South Side community has come to expect—friendly, affordable, high-quality health care with full respect for patient privacy and confidentiality.*

— Sixteenth Street Community Health Center  
— 1032 South 16th Street  
— Milwaukee, WI 53204  
— 414-672-1353



  
**16th Street  
Community Health Center**  
Special Report: 1985-86

Board of Directors  
H.O.P.E., Inc. \*

**President**  
John Bartkowski  
Family Hospital Nursing Home

**Vice-President**  
Maria Rodriguez  
Walker's Point Youth  
and Family Center  
Consumer

**Secretary**  
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Milwaukee Boys and Girls Club

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Sr. Julie Hanser  
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Dorothea Medrow  
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Milwaukee County

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Maria Rodriguez-Guzior  
Planned Parenthood of Wisconsin  
Consumer

Amy Shapiro  
Legal Action of Wisconsin, Inc.

Julie Smaxwill  
Consumer

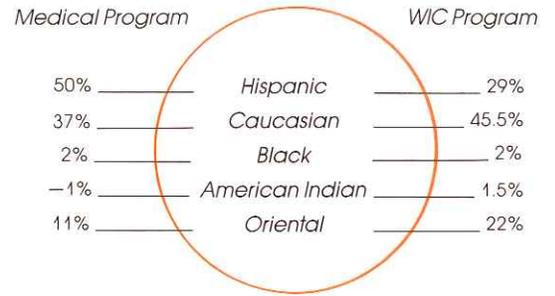
John Solis  
State of Wisconsin Division of  
Probation and Parole

Jay Xiong  
Consumer

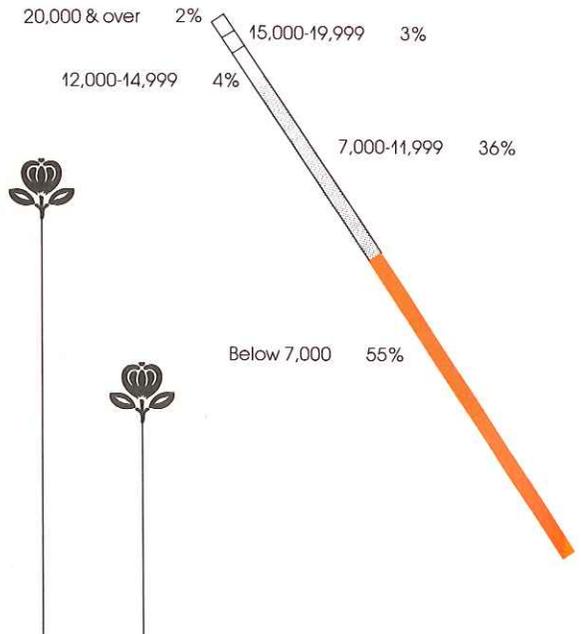
Paul W. Nannis  
Executive Director

\*The H.O.P.E., Inc., by-laws state that the majority of the Board of Directors will be consumers of the Health Center's services.

Ethnic Background, 1985  
By Percentage

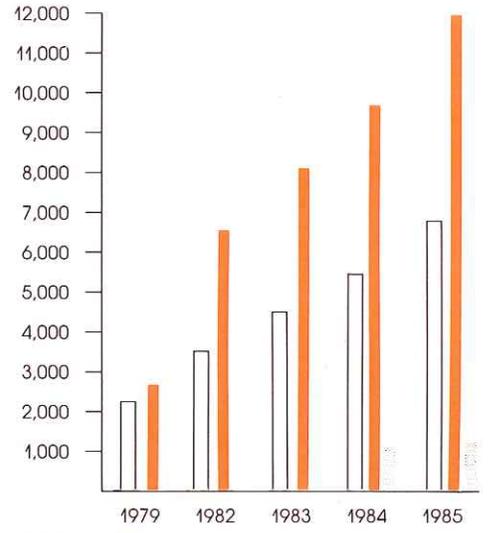


Income Level 1985  
By Percentage





### Total Patients Per Program Seen By Year



WIC  
Medical  
Social Services & Ed.  
With No Medical Visit

