# Street Street Community Health Center



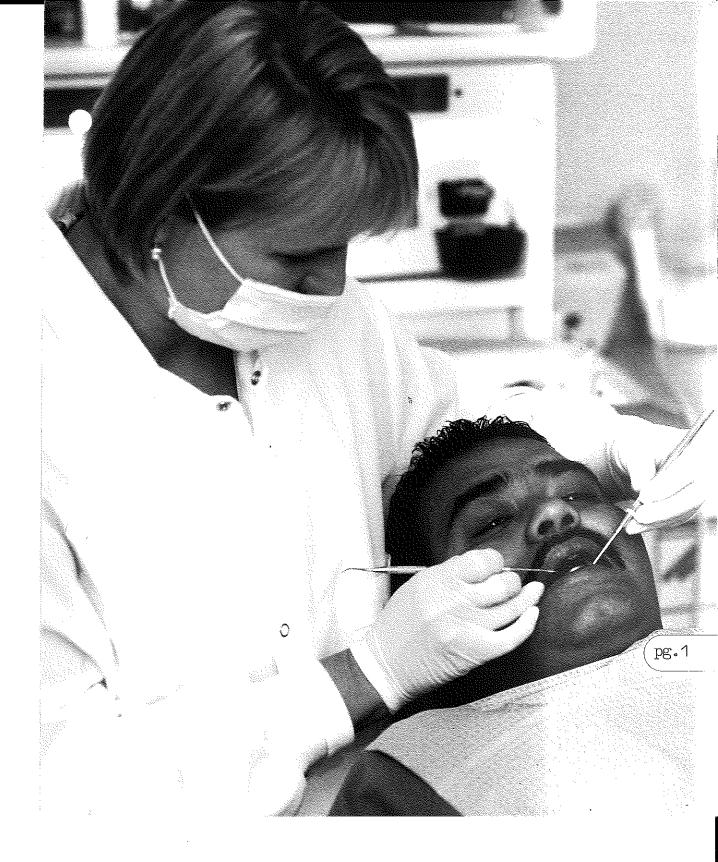
1997 ANNUAL REPORT

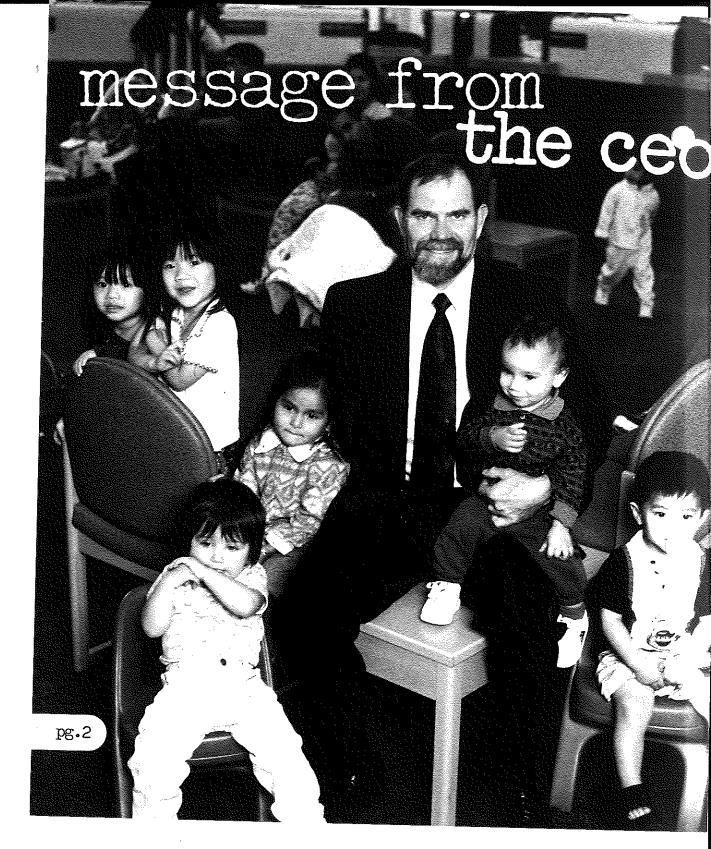


| 1997 EXPAN         |  |
|--------------------|--|
| 1997 progr         | Our Mission is to improve the          |
| <b>1997</b> succes | health and welfare of Milwaukee's      |
| CONTRIBUTORS       | near South Side residents by providing |
| VOLUNTEER LE       | quality family-based health care,      |
| 1997 FINANO        | health education and social services,  |
|                    | free from linguistic, cultural         |
|                    | and communic baseions                  |

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### Dear Friends,

In response to community needs and changes in state and federal policy governing welfare and Medicaid eligibility, the Sixteenth Street

Community Health Center opened new clinics and ventured into new territory.

We opened a state-of-the-art dental health center last year. During that time, two thousand clients made more than five thousand visits to our dental clinic. Also responding to the increasing need for mental health services, we opened a mental health center that offers counseling from psychologists, therapists and drug and alcohol specialists who are bilingual and can communicate with clients in their primary language. That program worked with more than 400 people this last year.

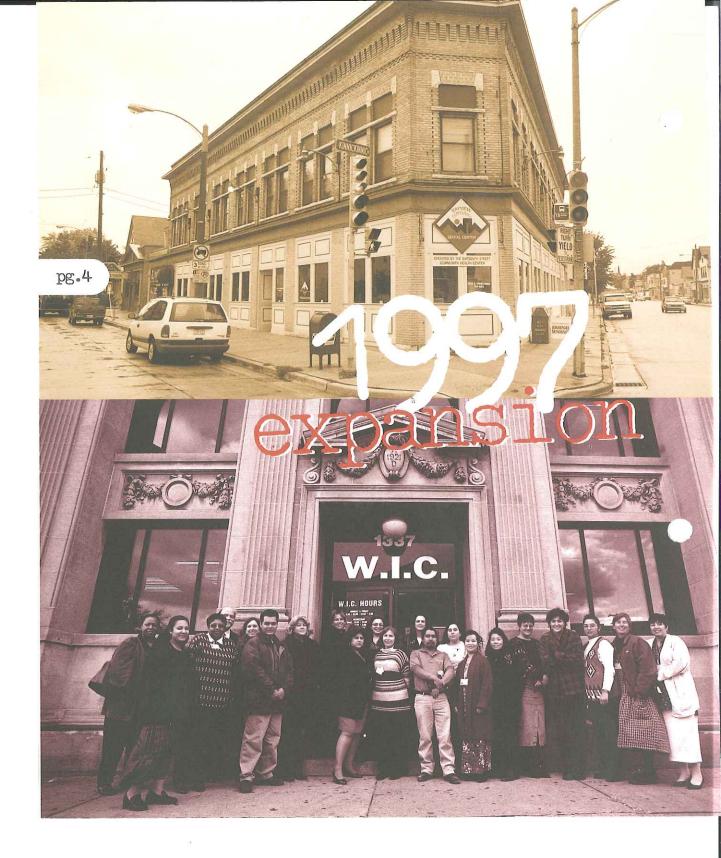
The changes in state and federal policies over Medicaid and welfare and more stringent immigration laws adversely affected the people we serve. The new, and mostly misunderstood policies of these newly adopted welfare rules meant many of our clients, believing their health insurance had ended, tapered off or simply stopped seeking much-needed medical care. We saw a precipitous drop in the number of visits to the clinic. At the same time we vigorously shared our concerns with state and federal officials, we ran a campaign on Spanish language television encouraging our clients to continue visiting the clinic. We were successful in our campaign, but worry that we are just beginning to see the ramifications of such policy changes on our clients. However, the issue of how to serve the health needs of the growing number of uninsured people in the city will continue to be a major challenge not only to the Sixteenth Street Community Health Center, but to everyone working to keep Milwaukee healthy.

its were made to the nter by infants, ildren dults.

While there are many challenges ahead, Milwaukee has reached out to help. Businesses, foundations, government leaders and individuals have all made substantial contributions of time, energy and money to the health center over the last year. With these continued partnerships and support we will press in the coming year to ensure that everyone has access to top quality primary health care as we enter our 30th year of serving the health care needs of Milwaukee residents.

Thank you,

John J. Bartkowski, DrPH Chief Executive Officer



### **BAYVIEW COMMUNITY DENTAL CLINIC**

2306 South Kinnickinnic Avenue, Milwaukee

Dental Clinic is located in a federally designated Dental Health Professional Shortage Area. There is only one dentist for every 7,879 area residents, as compared to suburban areas where the average ratio is one dentist to every 3,000 patients. Moreover, there are virtually no dentists in this service area who accept Title XIX patients, which represents an increasing portion of our patients, currently at 57%.

This state-of-the-art dental facility was opened in November of 1997. We maintain the equivalent of 3 full time dentists and 1 full-time hygienist who provide comprehensive dental care, with a specialty in pediatric dentistry. Within the first 12 months of operation, the clinic served over 2,000 patients in over 5,000 appointments.

### WOMEN, INFANTS & CHILDREN (WIC) PROGRAM

1337 South 16th Street, Milwaukee

As one of Wisconsin's largest WIC programs, we serve over 5,000 women each year. This high caseload continued to place increasing demands on limited clinic space, and a new site had been needed for sometime.

This new facility was acquired through collaboration with Bank One. The outcome included a win-win situation for all:

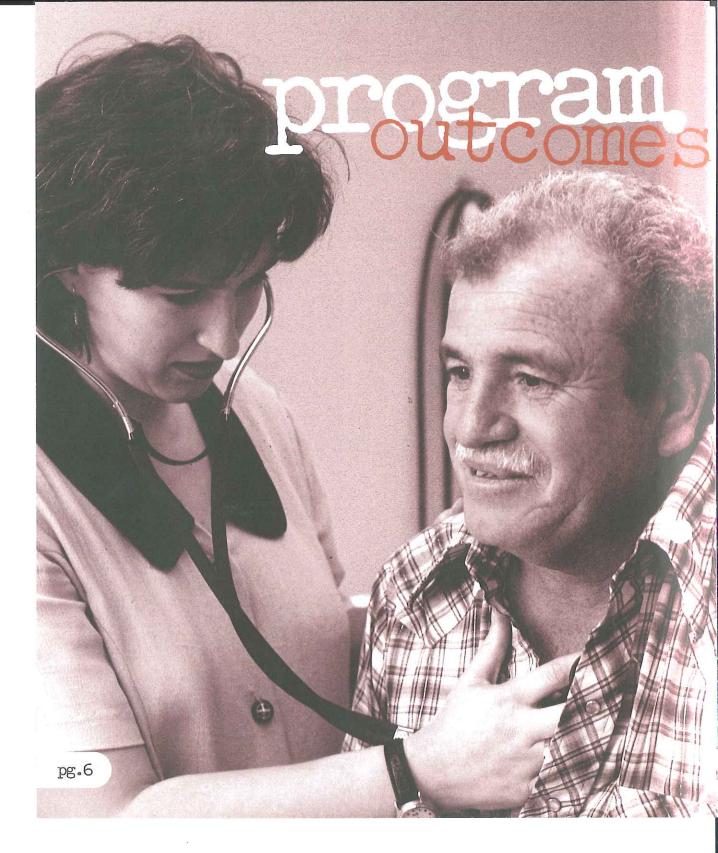
- The Community will continue to benefit from banking services at the same location.
- Bank One was able to sell the building but still continue existing operations.
- Sixteenth Street Community Health Center purchased the building at an affordable cost and acquired the needed space to grow.

#### PRIMARY MEDICAL CLINIC

1032 South 16th Street

Of our patient population, a full 47% are under the age of 12. In 1997, the existing medical facility was renovated and a specialty pediatric clinic was added in the lower level. This was made possible through the generous support of the Elizabeth A. Brinn Foundation and Bank One Wisconsin Foundation and Northwest Mutual Life Foundation. In addition to Pediatric Medicine, the Clinic offers comprehensive health care in the areas of: Family Practice, Obstetrics / Gynecology; and Internal Medicine. In 1997, the clinic served 9,444 patients in 43,709 clinic visits.





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## highlights

### HEALTH EDUCATION

17,826 patient visits related to child development, parenting, breastfeeding, childbirth, sexual responsibility, pregnancy prevention and child care certification.

### PRIMARY MEDICAL CARE

9,444 children and adults received care in areas of pediatrics, internal medicine, and family practice.

WOMEN, INFANTS & CHILDREN (WIC) 7,264 women and children under five received nutrition education and food supplements.

### SOCIAL SERVICES

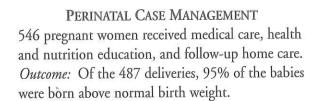
2,590 individuals received information, counseling and referral services.

### **DENTAL CARE**

1,087 individuals received comprehensive dental care within the first 6 months of the dental clinic's operation.

### HIV /AIDS TESTING, CASE MANAGEMENT & PREVENTION SERVICES

1,010 individuals received one or more of these services.

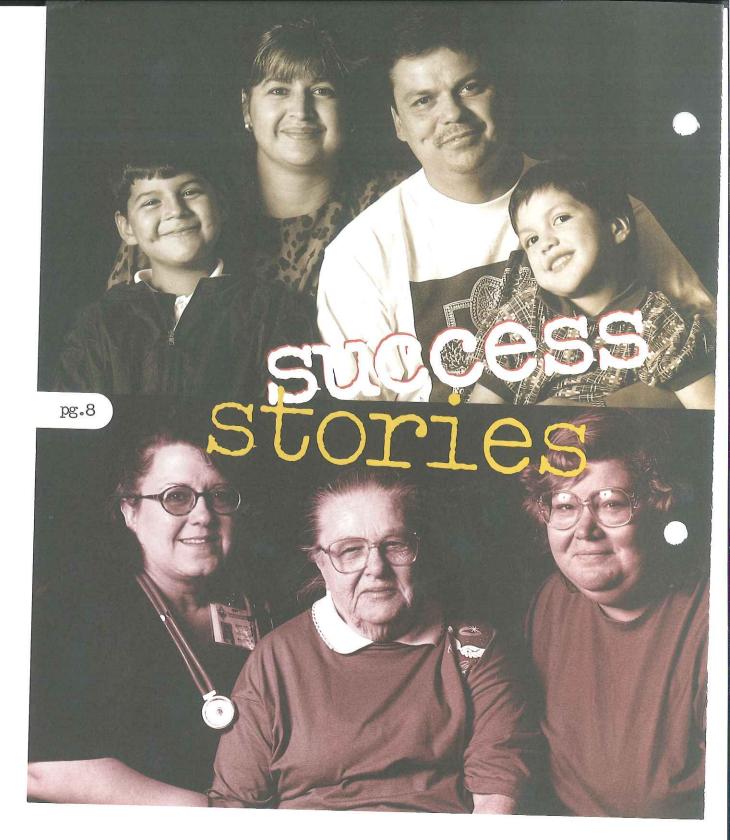


SCHOOL-BASED WELLNESS CENTER 365 students received medical care, including, first aid, urgent care and sports physicals.

### **ENVIRONMENTAL HEALTH**

Our environmental health programs on air quality and asthma, clean-up of contaminated properties, pollution prevention and lead poisoning were the subject of a major series of feature stories in the Milwaukee Journal Sentinel. The Lead Outreach project reached 245 new families for door-to-door lead testing and follow up services. 88% of the children tested were successful in avoiding more severe lead poisoning because of this program.

BEHAVIORAL HEALTH SERVICES 119 individuals received certified counseling during the 6 months of operation.



### THE LOPEZ FAMILY

SSCHC Lead Outreach Workers first visited the Lopez family in March of 1996. Like many of the homes in the area, the pez's house was built around the turn of the century and had several environmental hazards.

The Outreach Workers helped them to identify broken and peeling asbestos insulation in the basement and chipping lead-based paint around the windows. Staff taught the Lopez family about the resulting negative health effects such as lung cancer, mesothelioma and brain damage. Together, they worked with certified contractors to remove the asbestos and correct the lead paint hazard.

Because of this early intervention, the Lopez children, Abraham and Ivan were never significantly endangered by these exposures. The reward: prevention of health problems and an asbestos / lead-safe home. These outcomes demonstrate our belief that a healthy environment leads to a healthy community.

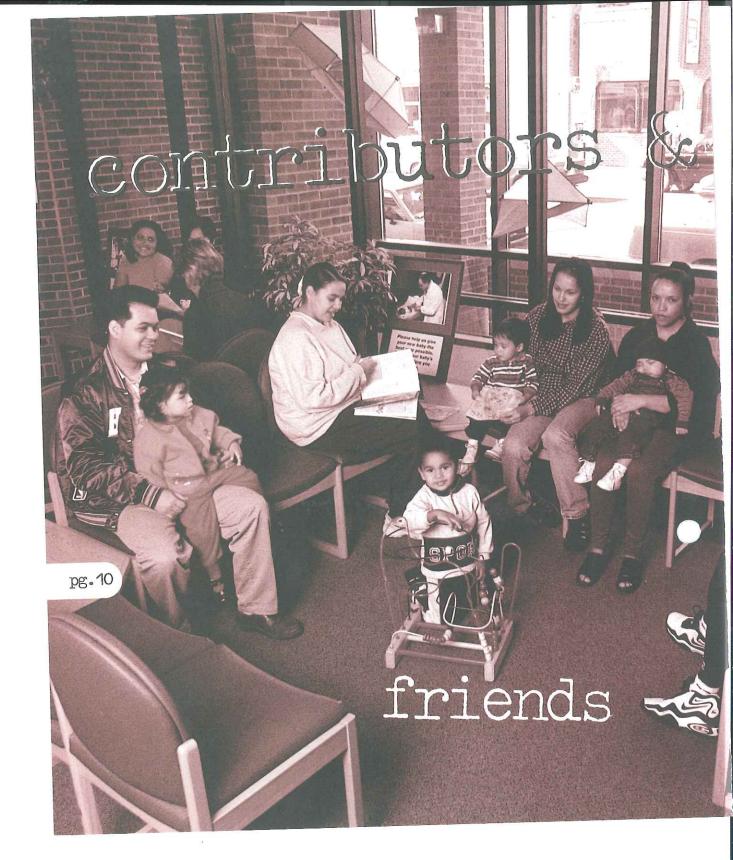
### SHARON, PHYLLIS & MARY (left to right)

SHARON SIMI, R.N. began working at the Clinic on December 2, 1991. She works as a nurse case manager and among her many duties, facilitates the monthly Diabetics Support Group. Sharon remains committed to her patient's health and is always willing to go the distance - a patient's home to provide care and instruction.

PHYLLIS was diagnosed with diabetes in 1984. While she had been prescribed oral medication, it was not successful in reducing her blood sugar to acceptable levels, and more aggressive treatment was prescribed. However, it took Phyllis a long time and lots of encouragement on the use of needles to overcome her fear and to begin injecting herself daily with insulin. Having mastered this daily responsibility, Phyllis is now able to recognize the side effects of insulin and to take appropriate preventative measures. She attends monthly diabetic support group meetings and walks weekly will have a says that "Mary and Sharon. Once able to walk only short distances, Phyllis now walks the full circuit before resting. She says that "Mary and I have become mutual support for each other, getting out and learning to take care of each other."

When MARY became a patient, she had uncontrolled diabetes and was resistant to the idea of using insulin. Her blood sugar levels were in the 400's, a dangerously high level. Working with Dr. Julie Schuller and Sharon Simi, R.N., Mary overcame her fear of needles and successfully injects insulin daily. Within 6 months, Mary has lowered her blood sugar levels to 85 - 155, a normal range of sugar level. The importance of exercise and a healthy diet are also stressed in her treatment plan. Mary has begun weekly early morning walking sessions with Phyllis and Sharon, in addition to attending monthly diabetic support group. "Months ago I wouldn't leave my house," she said. Sharon gave me the confidence I needed (and the understanding) that this was something I needed to do to get better".

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Corp. PrimeCare

Wisconsin Energy Corporation Foundation

\$10,000 - \$24,999 St. Anthony Foundation Bank One Wisconsin Foundation Patrick & Anna M. Cudahy Fund

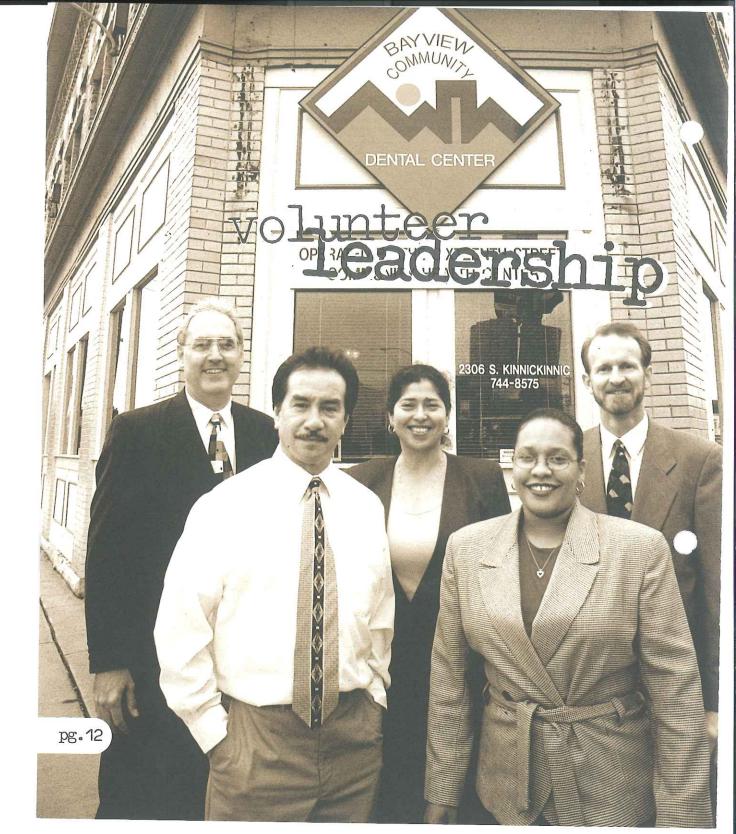
Lux Foundation Archie & Viola Meinerz Family Foundation Jane & Lloyd Pettit Foundation Potawatomi Bingo Casino

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\$75,000 and Above Aurora Health Care

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\* staff



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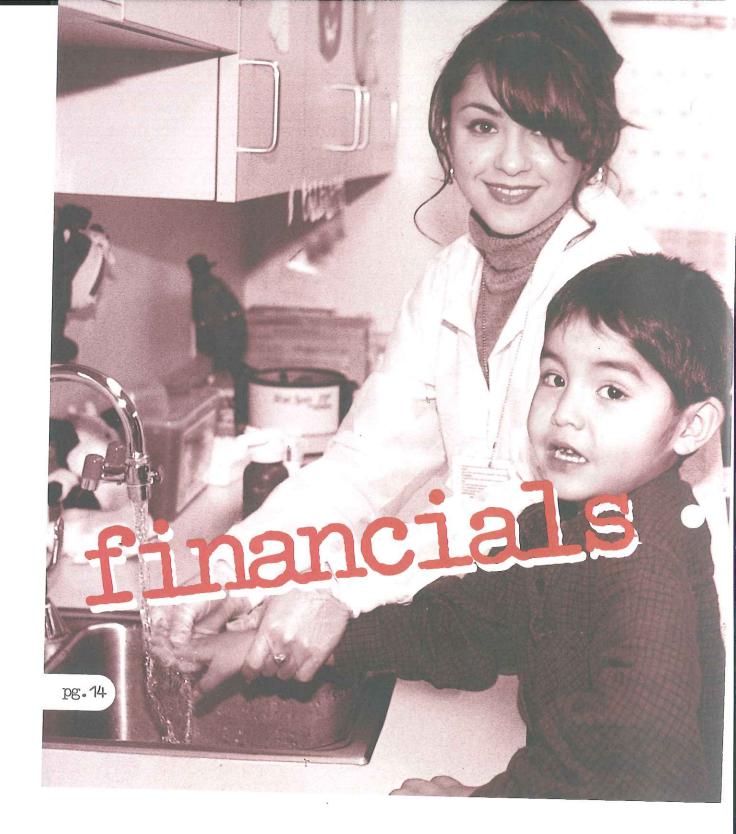
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From left to right; Mike Arnow, Luis Garza, Patricia Villarreal, Anna Hodges and Paul Westrick.



### 1997 Financials

TOTAL

(April 1, 1996 - March 31, 1998)

| REVENUES AND EXPENSES                                    |                            |
|--|----------------------------|
| Revenues by Source                                       |                            |
| Private Support  |                            |
| (including foundation, corporate and in                  | 12%                        |
| Government Grants  | dividual support)          |
| Program Service Fees                                     | 31%                        |
| United Way   | 45%                        |
| Donated Services & Goods                                 | 2%                         |
| Interest Revenue   | 1%                         |
| Other  | 1%                         |
| Total Revenues -   | 8%                         |
|  | \$7,793,792                |
| Expenses by Program                                      |                            |
| Environmental Health                                     |                            |
| HIV/AIDS Program   | 2%                         |
| Health Education   | 1%                         |
| Primary Health Care                                      | 7%                         |
| Social Services  | 57%                        |
| School-Based Wellnesss Center                            | 8%                         |
| Women, Infant, & Children (WIC)                          | 1%                         |
| Administration   | 7%                         |
| Total Expenses -   | 17%                        |
|  | \$8,145,802                |
| BALANCE SHEET (as audited by Conley McDonald, CPA Assets |                            |
|  | and Consultants)           |
| Current Assets   | \$2 100 000                |
| Fixed Assets   | \$2,199,889<br>\$5,853,609 |
| Other assets   |                            |
| TOTAL  | -2,000                     |
|  | \$8,103,328                |
| Liabilities and Net Assets                               |                            |
| Current Liabilities                                      | \$ 409.820                 |
| Long Term Debt   | \$ 409,820<br>\$2,562,554  |
| Net Assets   |                            |
| TOTAL  | \$5,130,954                |

\$8,103,328

Special Thanks to Sullivan-Schein Dental for their underwriting support.



Sixteenth Street Community Health Center
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