



Your Health is Our Passion



Name:

Title:

Date:

Vision

To be a national model of excellent healthcare.

Mission

Improving the health of our community through comprehensive, accessible, affordable, quality and compassionate care.



*Your HEALTH
is our PASSION*

www.elrio.org

El Rio Community Health Center is...

A Federally Qualified Health Center

- Organization that receives a grant under section 330 of the Public Health Service.

A non-for-profit

- Managed by a Community Board of Directors – CEO/Executive Director and Senior Staff.
- Multicultural organization imbedded in the community – 16 languages spoken other than English

The 14th largest community health center in the nation.

A nationally recognized organization.

National Committee for Quality Assurance

- NCQA is a private, non-profit organization dedicated to improving health care quality.

The Joint Commission

- An independent, not-for-profit organization, accredits and certifies more than 19,000 health care organizations and programs in the United States .



What do we do?

- Provide primary and preventive healthcare services.
 - Family Practice, Internal Medicine and, Pediatrics.
 - Dental Services for adults and children, Pediatric Specialists and Cosmetic services.
 - Women's Services:
 - Obstetrics/Gynecology, Midwifery care and Birth Center (Water birth).
 - Clinical Pharmacists – Chronic disease management
 - HIV/AIDS care
 - Behavioral Health services
 - Pharmacy Services
 - Laboratory Services
 - X-Ray and Mammography



Plus...

- Supplementary services including referrals to specialists when medically indicated – health related support services and health education.
- Outreach and educational programs designed to assist patients in establishing eligibility for programs that provide aid.
 - AHCCCS eligibility, Pima Community Access Program (PCAP), WIC, screening for a variety of programs through Health-e-Arizona, patient advocacy and transportation services for patients.



How do we do it?

- For more than 41 years, El Rio has continuously provided high-quality primary healthcare to thousands of patients annually.
- Diversified funding base:
 - Insurance, State, Federal and donations.
- We employ more than 800 people – doctors, dentists, pharmacists, nurses, other medical staff and administrators.
- An operational budget over \$82 million annually.



El Rio Locations

17 locations
throughout
Tucson.

Same Day
appointments
available



- | | |
|---|--|
| <p>1 Congress Health Center - Medical/Dental
839 W. Congress St.</p> <p>2 Broadway Health Center
1101 E. Broadway Blvd.</p> <p>3 Special Immunology Associates (SIA)
1701 W. St. Mary's Rd.</p> <p>4 Southwest Health Center - Pediatrics
1500 W. Commerce Court</p> <p>5 Southwest Health Center - Internal Medicine
1510 W. Commerce Court</p> <p>6 Southwest Health Center - Dental
1530 W. Commerce Court</p> <p>7 Northwest Health Center
320 W. Prince Rd.</p> <p>8 Northwest Dental
4009 N. Flowing Wells Rd.</p> <p>9 OB/GYN Associates
225 W. Irvington Rd.</p> | <p>10 Birth & Women's Health Center
5979 E. Grant Rd., Suite 107</p> <p>11 El Pueblo Health Center
101 W. Irvington Rd.</p> <p>12 Pascua Yaqui Tribe Health Center
7474 S. Camino de Oeste</p> <p>13 Summit View School-Based Health Center
1900 E. Summit St.</p> <p>14 Sunnyside Teen-Age Parent Program (TAPP)
1725 E. Bilby Rd.</p> <p>15 Southeast Health Center
6950 E. Golf Links Rd.</p> <p>16 El Rio Diagnostic Laboratory/
El Rio Health Center Foundation
2501 E. Elm Street</p> <p>17 Administration Offices
3480 E. Britannia Dr., Building B</p> |
|---|--|

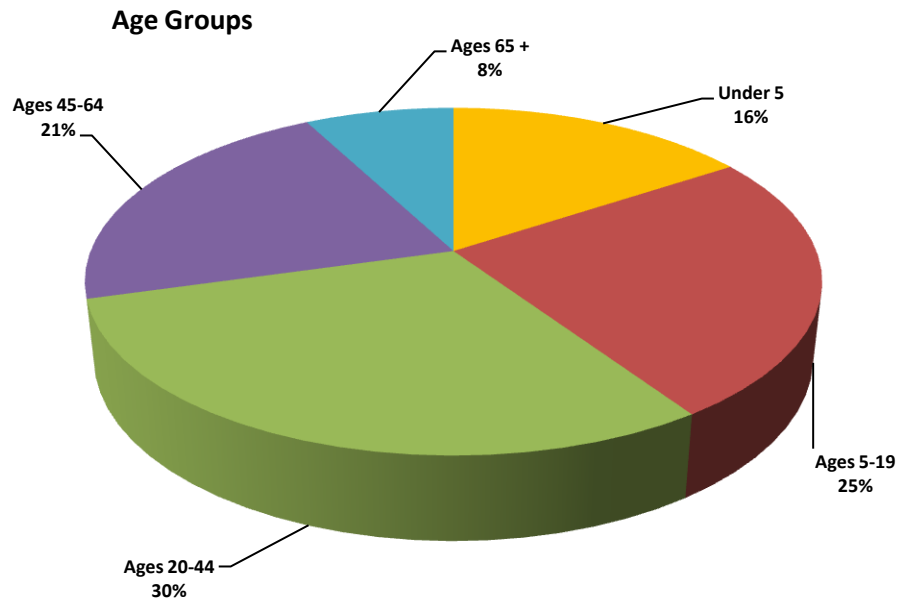
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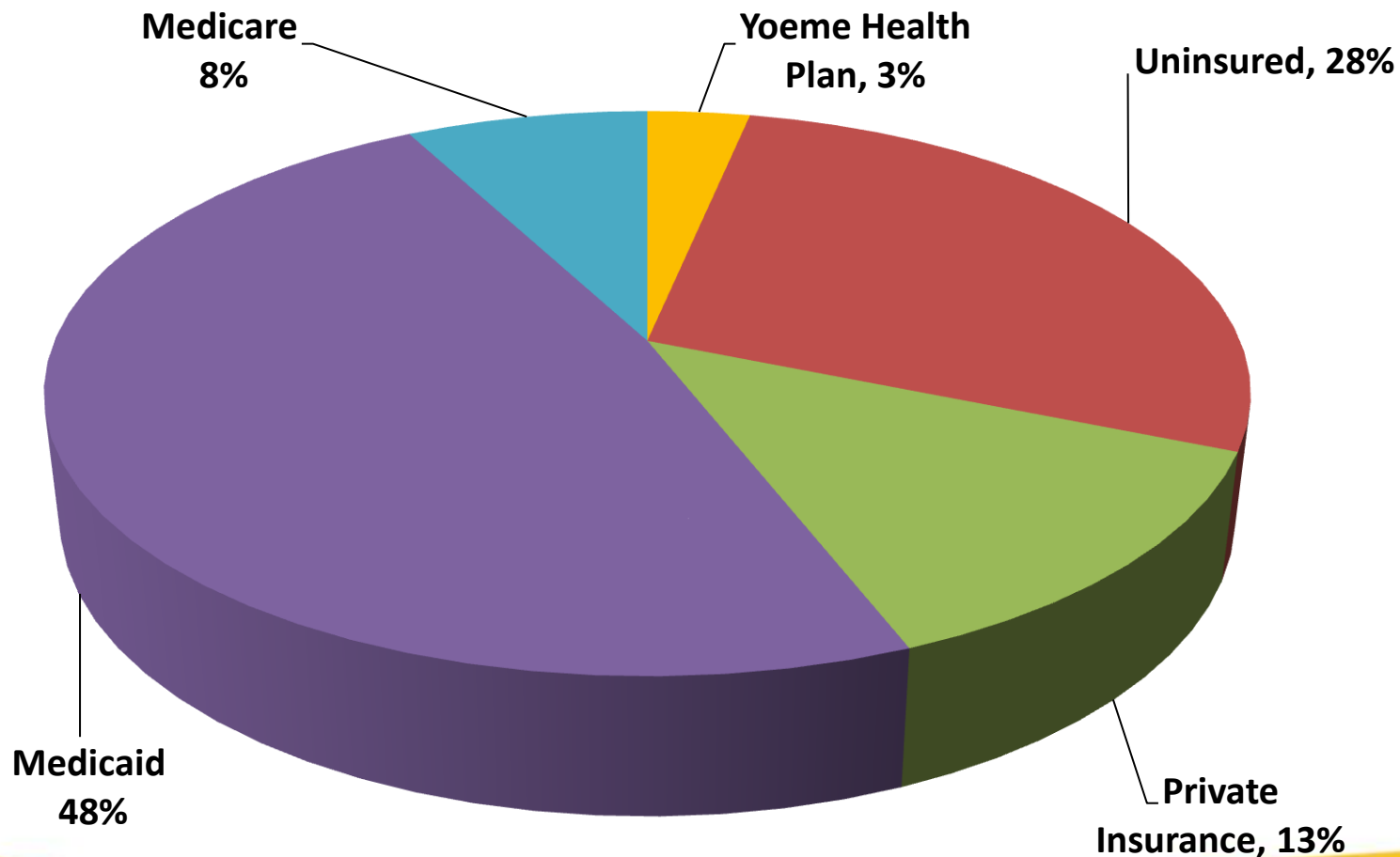
Who do we serve?

DEMOGRAPHICS

- A health care home for more than 76,000 patients.
- Over 311,000 medical and dental visits per year.
- 76% of El Rio's patients live at or below the Federal Poverty Line.



Patients By insurance



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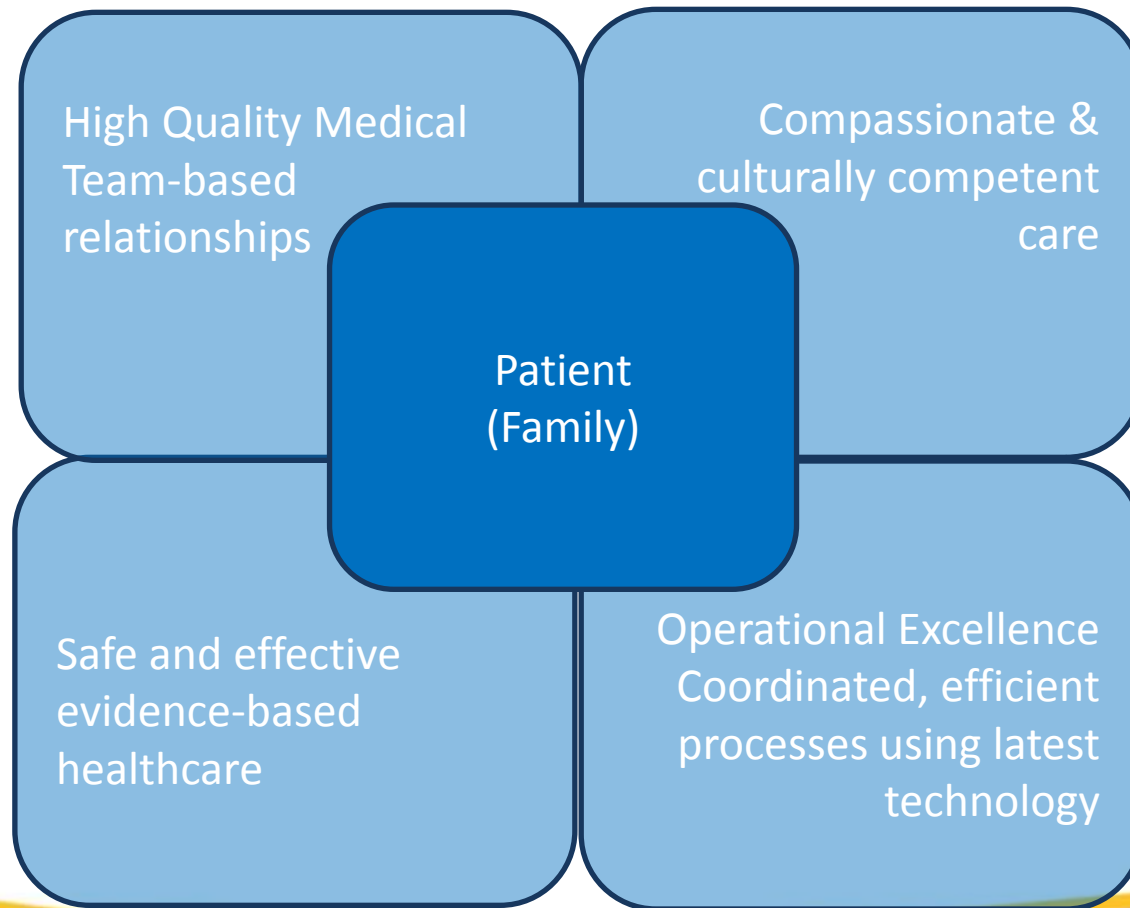


The Key to Success



Patient Centered Medical Home™

Pursuing excellence in healthcare



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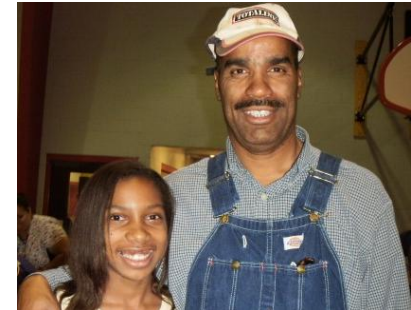
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In other words...

- Systematic approach to assuring continuity of care with specific providers and provider teams.
- Systematic “patient/population management”.
- Systematic focus on care coordination.
- Systematic focus on assuring care sensitive to the needs of individual patients.

Creating the future with...

- PROGRAMS OF EXCELLENCE
 - PRENATAL CARE
 - PHARMACY
 - ASTHMA
 - DIABETES
 - HEPATITIS C
 - HIV/AIDS
 - WELLNESS



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Which makes El Rio...

- A great option for medical, dental and other healthcare –related services.
- Available to insured and uninsured people.
- Lower in overall healthcare cost by preventing emergency visits to hospitals and unnecessary procedures.
- Cost effective saving money by lowering costs, keeping your employees and their families healthier and reducing sick days.

Predicting the future by...

- Creating a culture of culturally competent high-quality healthcare.
- Innovating and transforming the delivery of healthcare.
- Educating future medical and dental providers
 - A.T. Still University & Pediatric Dental Residencies
- Creating new partnerships
 - Canyon Ranch Institute
- Health and wellness
 - Internal Wellness Council
 - El Rio's Fitness Center
 - "At Work Weight Watchers"
 - Implementing "Breast-Feeding Support Policy"

Growing needs



- In 2011, El Rio Community Health Center Foundation celebrated its 10TH Anniversary. Over \$11 million has been raised in private contributions to support El Rio's programs and patients.
- El Rio Foundation distributes over \$900,000 annually to support Health Center operations.



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Thank You!

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Email:
Telephone:

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